



# RCMS Town Hall

November 17, 2020

**THANK YOU FOR COMING**

*Continuation of our commitment to keep you posted*



## Agenda

- Operation and Financial update
- COVID-19 and related topics
- Q & A



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## Operation and Financial update

- Our operating approach -- Conceptual 3 legged stool model
  - Patient Care
  - Employees – our team members
  - Finance



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## Patient Care

- This is the reason for our existence
  - More comprehensive care approach
  - Additional services / provider
  - Redefining our “Hospice Like” service
  - More Permanent triage facility
  - Coordination with CLSD, MHA to help achieve better health outcomes



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## Employees

- Our team members make it happen
  - Healthier work/life balance
  - Compensation review
  - Appropriate training and progression paths
  - RCMS sponsored retirement program – 403(b)
  - More desirable place to work



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## Finance

- This leg balances the other two
  - We met our budgetary goal for 1<sup>st</sup> quarter of current fiscal year
    - Rev and expense budget vs actual
 

• Rev	\$1,701,754	\$1,731,995	+\$31K
• Exp	\$1,966,952	\$1,818,744	-\$148K
• Net compared to budget			+\$179K



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## Measuring Operational Success

- All three legs must be in balance
  - But challenges remains – COVID-19 is with US



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## COVID-19 and related topics

- COVID19 update
- COVID immunization plans
- Need for other immunizations in children and adults
- Child wellness visits
- Continued primary care/medicare wellness visits



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## Q&A



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## Thank You

- For the opportunity to talk to you
- Our community will not be the same without an effective RCMS
- But RCMS will not be successful without your involvement, your support

***It is our community, it is our RCMS***

