

## FREQUENTLY ASKED QUESTIONS REGARDING MENDOCINO VILLAGE PHARMACY (MVP)/340B PROGRAM

### 1. What is the MVP/340B program?

RCMS has partnered with MVP to have a 340B drug program. The 340B program allows RCMS to partner with a local pharmacy to receive a source of federal funding. Read more at: [https://en.wikipedia.org/wiki/340B\\_Drug\\_Pricing\\_Program](https://en.wikipedia.org/wiki/340B_Drug_Pricing_Program)

### 2. How does a patient sign up to get medications from MVP?

Patients should complete and fax/email the New Patient Intake Form to MVP, as directed on form. Patient should then call them to provide their payment information (e.g. credit card number) and to discuss delivery details.

MVP website: <https://www.mygnp.com/pharmacies/mendocino-village-pharmacy-mendocino-ca-95460/>

### 3. When does this program begin? **NOW**

Monday through Friday delivery within 1 mile of Highway 1, from Southern end of Sea Ranch to Mendocino is **now available (December 1, 2019)**.

Mail delivery is **now available (December 1, 2019)**. You will need to pay the fee for USPS delivery.

By **June 2020**, a walk in pharmacy or telepharmacy will be established in Gualala, dependent upon the Board of Pharmacy timeline.

### 4. Can patients get urgent medications from MVP delivered same day?

Urgent prescriptions currently **cannot** be filled the same day. Prescriptions called in by 3:00pm will be delivered the next working day (Monday through Friday), normally between noon and 3:00pm

### 5. Will delivery person drop meds at patient's home if no one is home?

Yes. Prior to delivery, patient will be contacted to make delivery arrangements. If patient is not home, a pre-designated delivery site (e.g in mailbox, behind the tree, etc.) will be determined. Controlled substances must be signed for by the patient, or a person designated by the patient to sign for medications, and can only be delivered after all active medications have been transferred and dispensed.

6. If patients transfer their chronic prescriptions to you, will they pay the same for their medications?

If patients get free medications through MediCal, these will continue to be free. In general, medications requiring a co-pay will have the same co-pay as other pharmacies, including mail in pharmacies. Certain drugs costs are not completely covered by insurance, and therefore costs may differ between pharmacies. The pharmacist CANNOT quote the patient the cost of their medication, but the patient's HEALTH INSURANCE PROVIDER . If a patient wants to know what their co-pay will be prior to changing their prescriptions to MVP, they should contact their HEALTH INSURANCE PROVIDER.

7. What is the MVP "autofill" program?

Patients on chronic medications can have medication refills automatically delivered or mailed 3 days before they will run out of medications. It is the patient's responsibility to sign up for this program; if they want a medication removed from this program (e.g. because a medication has changed), the patient needs to contact the pharmacy to advise of the change.