CEO Report for 7/27/2022 Board Meeting

Community Communication

- We are planning to have a town hall type meeting at the Delmar Center in Sea Ranch on Sunday, Aug 21st at 1 pm. More details will be announced shortly.

- We have been invited to participate in a forum called "Living with Wildfire in Mendocino County" to be held tomorrow evening at Redwood Coast Fire Station on Lake Street in Point Arena. Similar format, to the one we participated in Gualala a few weeks back, in conjunction with other emergency services organizations.

- We had our ice cream social this past Sunday to thank the community for all the support and help that they provide to RCMS. The weather was, well, kind of 'overcast' but the ice cream was delicious.

- And we did participate in the Independence Day parade on July 3rd in Point Arena. About 15 RCMS team members along with some family members participated including two vehicles – carrying RCMS banners, and distributing candies and other goodies. Not only it was fun, but it emphasizes that we are an integral part of this community.

Organizational/Operational update

- Three-day long HRSA virtual OSV was completed on July 8th. HRSA stands for Health Resources and Services Administration, a Federal Govt agency of the U.S. Department of Health and Human Services located in Washington, DC. A significant portion of RCMS' annual budget, about two million dollars, comes from HRSA every year. So, you understand the importance of this audit. It was somewhat stressful for many of us – but it went well. Altogether, they audited 93 unique service delivery and/or control elements. We successfully passed 84 of them (fully Compliant) -- they identified 9 areas where we have some work to do. This is a great result (Grade A, according to one of the auditors). Just for some context -- last time RCMS was audited, more than 40 plus items were non-compliant. Of the 9 items identified this time – 3 were related to board bylaws, and one was related to the board calendar. Others were mostly documentation related. We have made most of the changes and they need to be uploaded to the HRSA site by end of this week. So,

- After my report, Dawn will present the changes that require board approval or acknowledgment via minutes of this meeting. These have to be addressed today.

- We have some clinical provider-related announcements to make:

- o We have hired, on a contract basis, an MD Pathologist, DR. Anthony Nasr, as our Lab Medical Director. Our lab is identified as a moderately complex lab – we need to have a lab-experienced clinician for this role. He starts Aug 1st.
  - o We are also in the process of hiring another dentist, Dr. Wanda Leong. Initially, she will start a couple of days a month with the intention of increasing her hours over a period of time. She is expected to start also the beginning of August.
- We are in the process of upgrading our phone systems over the next few weeks. We are replacing our phone systems with the latest VOIP technology phones. This will be a major upgrade to our voice communication infrastructure. David Abdo, our IT manager is leading this effort.
- Work continues on our efforts to upgrade and more comprehensively use NextGen, our Enterprise Practice Management (EPM), and Electronic Health Records (EHR) systems.

COVID-19 test and Vaccine

- As you have heard, a new more aggressive COVID-19 variant is spreading all over California. We are also seeing a rise in case positivity including within our staff. Public Health departments are strongly recommending taking all precautions including wearing masks for indoor gatherings, and getting vaccinated and boosted appropriately.
- We continue to provide adult vaccinations to the community as walk-ups through our triage facility in front of the main building entrance. We are also setting up Well Child visit days for Children's Vaccine (ages 6 months to 5 years).

Facilities

- Most of the work has been completed. The employee lunch room area is being worked on at this time.